Qzino Crypto Swap Service Policy

These Terms of service represent an agreement between you, referred to throughout as "**you**" or "**your**," and qzino.com (hereinafter "**Qzino**", “**We**”), as defined below. References to "you" and/or "your" include any person utilizing, accessing, or attempting to use Qzino Crypto Swap.

1. General Provisions

Qzino Crypto Swap services are provided by CG Universe, a company incorporated under the laws of Costa Rica, with registration no 3-102-919306 in cooperation with third parties.

Your ability to access and use the Qzino Crypto Swap is conditional upon your acceptance of and adherence to these Terms of services, including cooperation CG Universe with third parties for providing such services. These Terms are applicable to all visitors and any other parties who use the Crypto Swap.

Qzino Crypto Swap and any related products or services are offered strictly on an "as-is" and "where-available" basis. Qzino explicitly disclaims, and you waive, all warranties of any nature, whether express or implied. This includes offering the Qzino Crypto Swap and related services without any warranty regarding merchantability or fitness for a particular purpose.

By utilizing the Qzino Crypto Swap, you acknowledge, agree, and confirm that:

2. Exchange Process and Rates

You are restricted to swapping only those cryptocurrencies that are available on the Qzino platform.

The rate for all cryptocurrencies is set by our platform and is updated in real-time.

The cryptocurrency exchange rate on our platform may differ from the rates found on other platforms or centralized exchanges (CEXes).

For exchanges, you may only use the cryptocurrency balance available in your account. You cannot swap any currency from a bonus balance.

After confirming the transaction and debiting the cryptocurrency from your account, the tokens of your selected currency will be credited to your balance within one hour, but in no case later than 24 hours from the transaction confirmation time.

This rule does not apply if the transaction is halted for account verification and KYC (Know Your Customer) procedures.

The tokens you receive can be used both for games on the platform or withdrawn to your crypto wallet.

3. Financial Risks and Liability

You understand that the value of cryptocurrencies can fluctuate significantly, leading to a substantial risk of economic losses when selling and/or buying them.

This risk is entirely your own. By using the Qzino Crypto Swap, you confirm you possess sufficient knowledge to buy and sell cryptocurrencies.

You confirm your understanding that Qzino Crypto Swap is not a financial instrument.

We bear no responsibility for fluctuations and financial risks associated with cryptocurrency rates.

You alone bear all financial risks associated with exchanging tokens on our platform.

You confirm your understanding that any damages or losses you incur due to changes in the rate or other circumstances are solely your responsibility.

Under no circumstances shall Qzino be held liable for any loss or consequences, including financial loss, caused by your trades.

You explicitly agree that you assume all risks related to your access and use of the services.

You further and explicitly waive and release us from any and all liability, claims, causes of action, or damages arising from or in any way related to your use of the Qzino Crypto Swap.

4. Taxes and Fund Legality

The User is responsible for paying all applicable taxes, if any, to which the received cryptocurrency might be subject, as well as any and all other taxes that may apply to the User.

Qzino makes no representations in this regard. The User agrees to indemnify and hold Qzino harmless against any taxes, including penalties, duties, and interest, levied by any government on the received cryptocurrency.

You confirm that the cryptocurrencies you have topped up or will top up into your Qzino account, or the funds used or to be used for the purchase of those cryptocurrencies, and which you will use in Qzino Crypto Swap, are not derived from money laundering, terrorist financing, fraud, or any other illegal or criminal activity under any Law in the respective jurisdiction.

5. Anti-Money Laundering Policy and Qzino's Right to Verify

Qzino maintains a strict anti-money laundering policy.

Qzino reserves the right, without explanation, to request confirmation of the origin of the funds you have topped up or will top up into your Qzino account, or the funds used or to be used for the purchase of cryptocurrencies for your account.

Qzino reserves the right to freeze your funds until you confirm their origin.

This means we reserve the right to hold any transaction until the completion of full account verification and KYC.

Qzino reserves the right to stop any transaction if we suspect a violation of money laundering legislation and/or our Terms.

6. Qzino's Limitation of Liability

You confirm your understanding that Qzino Crypto Swap is not an activity covered by our gaming license and is offered by Qzino separately from its main activity.

Qzino Crypto Swap is a product designed to attract new audiences to the Qzino platform.

Qzino does not bear any responsibility in the event of fund loss that occurred due to illegal actions by third parties, including, but not exclusively, in the case of hacker attacks, DDOS attacks, and other third-party actions aimed at acquiring funds.

We assume no liability or responsibility for any:

- errors, mistakes, or inaccuracies of content and/or software, or services proposed by Qzino;
- interruption or cessation of function related to the software and Qzino Crypto Swap services;
- bugs, viruses, trojan horses, or the like that may be transmitted to or through the website;
- errors or omissions in, or loss or damage incurred as a result of the use of any services from the Qzino website.

7. Acceptance and Amendments to the Terms

You confirm that you are familiar with and fully understand these Terms.

These Terms are mandatory for everyone using the Qzino Crypto Swap service. By using it, you accept these Terms and undertake to comply with them. They are binding on all users, without exception.

These Terms, together with the Qzino Terms and Conditions, the Privacy Policy, and other Qzino platform rules, constitute the entire agreement between you and Qzino regarding the use of the Qzino Crypto Swap.

Qzino reserves the right, at its sole discretion, to change or amend these Terms.

Qzino will notify users of such changes by updating the terms on its website and modifying the “last revised” date displayed in the document header.

All changes to these Terms will become effective upon their publication on the website or release to users.

Therefore, your continued use of the Qzino Crypto Swap service implies your automatic acceptance of the modified Terms.